



PROVENUEMAX™

ProVenueMax, an in-house licensed ticketing system from Tickets.com that puts you in control of your operation, from box office to phone sales to Internet transactions.

Designed expressly for organizations that want to manage their own ticketing system, backed by state-of-the-art technology, rock solid stability, and expert training and support.



PROVENUEMAX™

Product Highlights

Built for flexibility

Control your box office.

Sell tickets from your box office, your phone system, or via your own branded website over the Internet. You are in complete control of tickets, inventory, sales and data.

Automatic data capture

Market smarter.

Automatic data capture delivers the information and insight you need to analyze trends and gauge success of marketing campaigns.

Interactive seat maps

The best seat in the house is a click away.

With interactive section maps and enhanced navigation, the best seat in the house is a click away. Your box office staff can quickly see, and select the best available seats for your customers.

Robust marketing tools

- List generation
- List codes
- Flags

ProVenueReports

Customize reports.

Tailored to your ticketing and marketing needs with real-time access to your data.

Website integration

Private Label transaction pages.

Build customer loyalty, enhance customer confidence and deliver a seamless ticketing experience by selling tickets on your branded website.

Sell tickets online 24/7

A box office that never sleeps.

Enhance the customer experience with convenient, automated sales. Selling tickets online via your branded website eliminates waiting, increases sales, and builds loyalty.

A full suite of online ticketing features

Flexible ticketing options include:

- Single ticket sales
- Discount sales
- Upsells and alternative event sales
- Coupons
- Season ticket sales
- Subscriber & membership renewals
- Tickets@Home®

Add value with optional services

ProVenueMax is designed to grow to meet your needs.

Our integrated management features can increase the functionality of your ticketing system, create more opportunities to sell tickets, deliver a better customer experience and manage your box office efficiently, productively, and cost-effectively:

Access control

Automated venue access eliminates waiting in line at the same time it allows you to track customer activity.

Tour scheduling

Built-in calendar function and schedule tracker enables your staff to run guided tours and host educational programs at your facility.

Priority points system

Build customer loyalty and encourage frequent returns with a rewards program that assigns points for every purchase.

Point of sale functionality

Compatibility with industry standard POS devices including credit card readers, cash drawers and receipt printers delivers faster ticketing, fewer errors, and automatic inventory control.

Fund Development

Integrated fundraising tool designed especially for fundraising and membership driven organizations. Leverage valuable patron information for successful fundraising campaigns.