



ProVenue®

ProVenue, the newest and most advanced ticketing system from Tickets.com Inc., puts you in control of your ticketing operation, from box office to phone sales to Internet transactions.

With unsurpassed flexibility, open architecture, robust data management tools, and transaction speed, ProVenue delivers industry leading technology to ticketing.



ProVenue®

Product Highlights

Built for flexibility

Your box office and beyond.

Be in complete control of your ticket inventory, sales, and data. Sell tickets from your box office, through your own branded website, or use Tickets.com's website and network of distribution channels including a state-of-the-art call center, retail outlets, and automated kiosks.

Open architecture

Seamless integrations.

Designed to enable a flexible, seamless integration of Tickets.com products and services as well as other 3rd party applications. Work with a wide range of systems with minimal impact to yours.

Data management

Turn data into knowledge and insight.

Manage your data however you like – get the information you need to analyze trends, develop metrics, and enhance customer relations. Capture and review buying history – up-sell and cross-sell with accuracy and sophistication. Turn your data into knowledge and insight to market effectively and drive ticket sales!

Interactive seat maps

The best available seat in the house is a click away.

With our interactive section maps and enhanced navigation, your box office staff can quickly see and select the best available seats for your customers. Customize venue seat mapping by event – the ultimate in flexibility!

User-friendly, intuitive

Simplified user training.

With a simplified browser-style interface, new user training is quick and easy. Your staff will appreciate the intuitive screens and the familiar browser-based environment.

A portfolio of reports

Industry standard reporting.

Generate reports to meet your ticketing and marketing needs with access to real-time data and archived buying history. Our tools allow presentation quality reports to be embedded in PDF files which can be printed to any supported printer or emailed to any user. The ability to configure and export data allow for additional manipulation and in depth analysis.

On-demand scalability

Meet growing needs with ease.

From intimate club to arena, meet demands for tickets to the most popular events with confidence. Connect to almost any number of venues, organizations, and points of sale – all across the globe.

Add Value to Your Organization

Implementing ProVenue is just the beginning. Choose from an array of integrated management features and products designed to complement your ProVenue system. Increase the functionality of your ticketing system, create more opportunities to sell tickets, deliver a better customer experience and manage your box office efficiently, productively, and cost effectively.

ProVenue Services Designed to Enhance Management

Access Control

Reduce fraud – built-in security hardware records and verifies authorized tickets for admission. Customers can speed through turnstiles or present their tickets for handheld scanning. Automatic data capture helps track patron activity.

Online season ticket sales and renewals

Sell and renew season tickets, and offer special ticket packages on the Internet. Online ticketing captures complete and valuable customer profile information.

Campaign Creator™

Reach potential ticket buyers with our email marketing tool. Built-in reporting capabilities help increase marketing efficiencies, capture new customers, and improve your customer's overall purchase experience.

ProVenue Features Designed to Enhance the Customer Experience

Tickets@Home®

Offer your customers the convenience and security of printing real tickets at their home or office. Customers simply present their Tickets@Home ticket at the gate for quick, easy entry into the venue – no more waiting in long will call lines.

Tickets@Phone™

Send paperless, barcoded tickets directly to your customers' mobile phones. Customers simply present their mobile phone display for quick, easy scanned entry into your venue. Digital ticketing provides enhanced security, saves paper, and reduces operational costs.

Replay Ticket Exchange®

Provide your season and other ticket holders with an easy, convenient way to re-sell their tickets online in the secure environment of your private labeled website. Enable season ticket subscribers to recoup expenses for tickets they can't use. Transaction fees generate incremental revenue.

Auctions

Offer a secure option for venues, promoters and artists to market their tickets directly to customers. This method will provide patrons the confidence in purchasing a legitimate ticket at fair market price.

ProVenue Automated Kiosks

Expand your box office with our self-service ticket kiosks. Provide your customers with a flexible, convenient box office alternative for purchasing tickets, printing prepaid tickets, and waiting in line at will call.

Shopping cart

Shopping cart capability across multiple venues and multiple events. Enable your customers to purchase tickets for any events of their choice at all of your venues in one seamless transaction.