

ProVenueForce™

*The pinnacle of ticketing software
meets the world's best CRM platform*

Tickets.com and Salesforce® have joined forces to create ProVenueForce, a near real time integration between the ProVenue® ticketing software and the Salesforce CRM product. For a premium user experience, everything you need from patron data all the way up to completing a transaction is now in a single browser window.

No tabbing back and forth between interfaces.

No double entry. It's that simple and fully integrated.

ProVenueForce includes complete patron history in one place for marketing, customer service, and sales-lead automation

Data sent from ProVenue includes...

- Patron Accounts – All contacts, addresses, phone numbers, and email addresses
- Complete order history
- Quantities, paid amounts, and balances
- All notes and interactions recorded on the account
- Patron traits – used to create marketing campaigns and track demographics
- Agencies, sales reps, marketing source codes, and more

Note: Premium product. Licensing and storage costs apply.

LEARN MORE AND SIGN UP TODAY!

Tickets.com | 555 Anton Boulevard | Costa Mesa, CA 92626 | sales@tickets.com



HOW IT WORKS



Users are directed seamlessly into ProVenue to change patron information or sell tickets in full patron/product context, then navigated back into Salesforce.



Revision data flow updates Salesforce in near-real time, so all patron and order data remains in sync.



Users can navigate directly from opportunities into ProVenue with both the product and patron already in context to create a ticket order.



Salesforce dashboards and reports can integrate data points from both systems.

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