

REGISTERED DEVELOPER PROGRAMME

We welcome innovation!

Our Registered Developer Programme benefits both venues and third-party solution providers. We provide developers with the tools necessary to seamlessly integrate their technology with the ProVenue® platform. Our suite of open platform tools, including data replication services, data feeds, push services, and our REST-based real-time APIs provide access to critical data, allowing you to do what you do best...innovate!



GROW YOUR BUSINESS

Our open and extensible architecture provides unlimited opportunities for third-party solutions. Maximise your exposure, and gain new business.



GET PREMIUM ACCESS

Do more with access to valuable real-time ticket data.



LAUNCH CONFIDENTLY

Develop and test your solutions in our Sandbox environment before production.

BENEFITS & FEATURES

- **Certified solutions** will be featured on the ProVenue website and marketing materials
- **Discounted** registration for ProVenue Exchange, our annual user meeting
- Access to the latest **API and programme documentation**
- Registered Developer **community-based support**
- Access to Tickets.com **resources and more!**

LEARN MORE AND SIGN UP TODAY!

Tickets.com | The Mezzanine, CBXII West | 380 Midsummer Boulevard | Milton Keynes MK9 2EA | uksales@tickets.com



API FEATURE SET

PATRON MANAGEMENT

Integrators can create, retrieve and update patron account and contact information, including contact names, addresses, telephone numbers and email addresses. Back office permissions govern access to patron data, including notes and traits.

PRICE STRUCTURE

Our APIs allow for dynamic updates to event prices. Individual price points can be added, updated or removed in real-time.

TICKET FORWARDING

Our social forwarding APIs allow integrators to offer ticket sharing opportunities; tickets may be forwarded from one patron to another with full capture of recipient demographic information. Recipients can return to sender, or the owner can recall the tickets. A full audit trail is maintained of all forwarding activities.

TICKET DETAILS

Detailed information about individual tickets, including original purchase price, seating location and secondary market details can be retrieved in real-time based on ticket ID or barcode, seat location, patron account and more.

CART MANAGEMENT

Single, group, and package tickets can be locked in real-time, sourcing from exclusive or shared inventory allocations. Editable buyer types can be re-priced in cart and checkout occurs in real-time with full support for split tender and multi-delivery transactions. Individual tickets and offers can be added to, and removed from, a stateful shopping cart. Full support is included for the return and exchange of tickets from previous orders. Cart management APIs enforce all back office sales permissions, including access to specific buyer types, payment and delivery methods and cart timers.

FULFILLMENT

Tickets can be printed, reprinted, reissued or reset in real-time. A streamlined Will Call API allows for real-time fulfillment and entry validation of tickets at the point of entry (turnstile or handheld scanner), eliminating the need for the pickup of tickets at kiosks and box office windows. Different forms to validate identity are supported, including credit cards, driver licenses, loyalty cards, and our own Digital Access Card, stored in the patron's mobile phone.

DELIVERY MANAGEMENT

Third-party solutions can update delivery details, change delivery methods, and re-deliver a portion or all tickets in single or multiple orders with ease. As with all of our APIs, updates are real-time and back office permissions governing delivery management are respected.

EVENTS

Integrators have read-only access to detailed event information, including user-defined grouping, categories and keywords. Back office security permissions govern access to events and sales permissions.

VENUE CONFIGURATION

This API provides a complete venue and pricing map. When combined with our availability API, it allows integrators to generate an interactive map with real time availability.

HIGHLIGHTS

- Sell, return, and exchange tickets in new transactions
- Forward tickets to friends
- Change prices in real time in support of dynamic pricing